



CANTONI & C. S.p.A.

Sede amm.: Via Roma 9, 20010 Boffalora s/Ticino (MI)

Sede Legale: Viale Abruzzi 72, 20131 Milano (IT)

Cap. Soc. € 310.200 i.v. - P. IVA 00694490152

Reg. Imp. Milano n° 00694490152



*** EXTRACT FROM THE QUALITY MANUAL ***

MQ Cantoni ISO 9001:2015 Rev.01 dated 02/01/2018

Corporate Quality Policy

Our company has been ISO 9001 certified since 1999. This continuity spurs us toward the maintenance and innovation of the achieved result.

The goal is customer satisfaction through the provision of a product of the best quality, produced through a perfectly functioning system that is **interconnected** in its processes. The values that emphasize and strengthen our work in this direction are the respect for work, for the worker and for the environment.

Our mission is to always aim for excellence, working towards total defect reduction and 100% customer **satisfaction**.

Our company policy for Quality goes hand in hand with Environmental Quality. We are therefore committed to researching the soundness of our production processes, ensuring that they are **respectful** of our planet.

GOALS :

1. Guaranteeing the Customer **high- quality products and services**;
2. **Improving** the Company's **image** on the market scene;
3. **Efficiently organizing and managing people and materials**, thus being able to ensure the right profit for the Company and its **competitiveness** on the market.
4. Understanding customer expectations by measuring **customer satisfaction**.
5. **Regular Maintenance** - Managing and keeping **track** of periodic checks and maintenance of equipment and facilities through specific schedules in order to **mitigate environmental impact** and **reduce waste** of energy resources;
6. Establishing and monitoring **process indicators**, to be defined and improved during periodic reviews by the Management-Department, in order to verify and improve the capability of business processes and achieve the expected results;
7. **Properly managing** natural (water) and energy **resources**, through our photovoltaic system; **recycling** processing waste into the production process;
8. Studying and Designing technologies and processes, with the aim of **reducing pollution risks**;
9. **Minimizing non-conformities** as much as possible, at all stages of the company's processes, particularly customer complaints and external non-conformities.



AZIENDA CERTIFICATA ISO 9001:2015



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In order to achieve the aforementioned objectives, the management is committed to:

- I. **Involving all employees** in corporate management for quality, encouraging and supporting all initiatives aimed at improving the Company;
- II. **Ensuring** an adequate level of **training** for all company functions, for the development of all activities that have an influence on quality;
- III. Gainfully using all the **tools** suggested by the relevant regulations for **monitoring** the effectiveness of the Company's quality management system.
- IV. **Assessing** any **risk factors**, both internal and external, in order to prevent or reduce unwanted effects.

All business functions must pursue the goals of the **Quality Policy** and actively cooperate in achieving them.



AZIENDA CERTIFICATA ISO 9001:2015